

LETTER XX

Subject: Extended Duty Crew Complement on New Aircraft
Reference: Section 5 – Hours of Service

LETTER OF AGREEMENT

between

DELTA AIR LINES, INC.

and

FLIGHT ATTENDANTS

in the service of

DELTA AIR LINES, INC.

as represented by

ASSOCIATION OF FLIGHT ATTENDANTS – CWA, AFL-CIO

This AGREEMENT is entered into by and between Delta Air Lines, Inc, a Georgia Corporation (the "Company") and the Flight Attendants in the service of Delta Air Lines, Inc., as represented by the Association of Flight Attendants - CWA, AFL-CIO (the "Union").

WHEREAS, the current Agreement stipulates that in the event an aircraft type other than listed herein is to be utilized for any extended duty flight(s), the Company and the Union shall meet and confer in an effort to agree on a minimum crew complement. In the event no agreement can be reached, either party may pursue resolution of the dispute in accordance with the procedures of Section 6, Title I of the Railway Labor Act.

NOW, THEREFORE, is agreed to amend the following Sections of the Agreement as follows:

Section 5.B.6.d.(1).

d. Extended Duty Flight Provisions

(1) Staffing and Crew Complement:

The Company shall operate each extended duty flight with a minimum crew complement of:

(a) B747 aircraft: Twelve (12) Flight Attendants

(b) A330-200 aircraft: Eight (8) Flight Attendants; or nine (9) Flight Attendants if the passenger load is at or above seventy-nine percent (79%) at the time the bid analysis is prepared

(c) B787 aircraft with scheduled on-duty periods of eighteen hours (18:00) or less: ratio and complement as provided for the A330-200 aircraft

(d) B787 aircraft with scheduled on-duty periods in excess of eighteen hours (18:00): Ten (10) Flight Attendants

(e) B767-300: Nine (9) Flight Attendants; or ten (10) Flight Attendants if the passenger load is at or above seventy-nine percent (79%) at the time the bid analysis is prepared

(f) B767-400: Ten (10) Flight Attendants; or eleven (11) Flight Attendants if the passenger load is at or above seventy-nine percent (79%) at the time the bid analysis is prepared

(g) B777 aircraft with scheduled on-duty periods of sixteen hours (16:00) or less: twelve (12) Flight Attendants; or thirteen (13) Flight Attendants if the passenger load is at or above seventy-nine percent (79%) at the time the bid analysis is prepared

(h) B777 aircraft with scheduled on-duty periods in excess of sixteen hours (16:00): Fourteen (14) Flight Attendants

(i) Should the Company increase or decrease the total aircraft seating capacity on the A330-200, B787, B767 or B777 by ten percent (10%) or more, the parties shall meet for the purpose of negotiating new extended duty staffing requirements for these aircraft types.

NOTE: Such minimum requirement shall be posted for bid on the bid analysis and shall not be reduced thereafter, subject to day-to-day operational ability.

Agreed to on this XX day of May, 2010

FOR DELTA AIR LINES, INC

FOR THE ASSOCIATION OF FLIGHT ATTENDANTS - CWA, AFL-CIO
