

Student verification process starts Wednesday

August 31, 2010

Delta's online verification process for full-time students and those on qualified missionary service will start Wednesday and end on Oct. 5.

A letter with instructions for the online process has been mailed to the homes of active and inactive employees, retirees and survivors whose records show a dependent over age 19 who is either a full-time student or in qualified missionary service. Employees who receive the letter must verify online that their dependents continue to meet the eligibility criteria for Delta benefits.

"This change in process is to accommodate the impact of national healthcare reform legislation on Delta's healthcare benefits," said Chris Collins, managing director-HR Service Delivery. "Additional information will be provided in upcoming 2011 Open Enrollment communications."

Previously, dependents who no longer met the requirements, or whose status was not verified, were dropped from healthcare benefits, child life and family group accident insurances as well as free dependent pass travel privileges.

For the remainder of this year, dependents who no longer meet the requirements, or whose status is not verified by Oct. 5, will not be dropped from medical, dental and vision coverage, but will be dropped from child life and family group accident insurances, if applicable, as well as free dependent pass travel privileges.

To complete the online verification process, log on to Benefits Direct and answer a series of questions to verify the dependent's eligibility. Supporting documentation is not required at this time; however, employees may be randomly selected to provide dependent eligibility documentation at a later date.

Employees can access Benefits Direct on DeltaNet from the Employee Connection website 24/7.