

November 5, 2009

Dear Mr. Anderson, Mr. Bastian and Ms. Smith:

My name is Jacob Easter and I am a Boston based Purser/Flight Attendant for pre-merger Northwest Airlines. I am a proud 10+ year Union represented employee and also a current elected officer under the AFA structure in my base. On a daily basis I read *Delta Daily* and my company e-mail when new information is sent. I wanted to take an opportunity to share with you how disheartening and unpleasant it has become to open some of these messages and read our company news. On a near daily basis our Senior Leaders have posted or are quoted making negative comments towards or about representation. We constantly hear and read statements like the following statements. The first made by e.v.p. - HR, Mike Campbell:

“The AFA’s actions are appalling though not surprising. The chair of the NMB has stated that nothing should further delay our flight attendant election. Clearly, the two other board members could no longer justify holding up this election. That is the real reason the AFA has withdrawn its application. Sadly, our flight attendants are trapped in a big labor power play, where their individual interests are being disregarded. This election is supposed to be about our people, not what is politically expedient for the AFA”.

This second statement, following, was made by Ms. Smith in a recent letter addressed to the IFS workgroup:

"We will continue to defend your right to decide whether or not representation is right for you, using a process that is legitimate, consistent and fair. That right belongs to Delta people - not to the company, the AFA, or the government."

If it is up to 'Delta people' than why can we not turn around without reading another negative statement or comment by our leaders? I myself have read at least 8 statements made by members of our leadership team that if the NMB rule change were to prevail that it would be a "minority vote". I consider this statement to be a lie and take insult to it. Each and every employee has the right to cast a vote and if they have such a strong opinion one way or the other, they should cast that vote. If the majority of flight attendants at the new Delta Airlines feel they do not want representation, they can and should cast a "no" vote. If, on the other hand, the majority does wish to have representation, they can and should cast a "yes" vote.

In America, we are proud to be democratic. Part of Democracy is to cast a vote on an issue that you feel strongly about. When President Obama was elected in January of this year, did we count the votes of those that didn't cast a ballot as a vote against him? As a share holder of Delta Airlines, if I do not cast a ballot during a vote held by our Board of Directors and other share holders is it counted as a "no" vote? As an American, if you personally agree or disagree with an issue that our government has put forth in front of us as citizens, do you just not vote?

Please consider the opinions of both sides when communications are sent. I find it down right disrespectful to a very large group of our employees to have to read negative and one sided feedback from the leaders of our company! If an employee wishes to read information from the respective Union representing them, they sign up for e-mails and literature. I have no personal choice as to whether I receive these types of statements from Delta. I am a proud employee and want nothing more than for our great company to succeed. Because I want representation and a legally binding contract does not prove otherwise.

I have also included Mr. Anderson in this email, but am not sure whether it was received as his e-mail address is not listed in the Delta directory.

Hoping for a positive future,

Jacob Easter - BOS