



Friday, July 3, 2009

Mike Campbell  
Executive Vice President  
Human Resources & Labor Relations  
Delta Air Lines  
P.O. Box 20706  
Atlanta, Georgia 30320-6001

**VIA PRIORITY MAIL  
VIA ELECTRONIC MAIL**

**RE: DELTA - NORTHWEST INFORMATION REQUEST**

Dear Mr. Campbell:

Pursuant to Section 1 (Recognition, Scope and Job Security) F (Information Sharing) of the Northwest Flight Attendant Collective Bargaining Agreement (CBA) I am requesting information and operational data regarding the compliance with Section 1 of the Northwest Flight Attendant CBA.

Pursuant to Section 1.F., I trust that you will supply the following information in a timely manner:

A. Information related to pilots, including:

1. The training timeline for pilots;
2. When will pilots bid and be awarded seat/aircraft type;
3. Does the Company prioritize training? If so, how? (i.e. by seniority, base, seat, type, etc);
4. Has the Company secured FAA approval for all pilot training programs;
5. Do pilots who elect a base transfer to achieve a specific seat award receive any co-paid moving expenses/additional days off associated with the transfer;
6. How will the Company handle schedule bidding for integrated pilots;
7. Will schedule bidding integration be delayed until all pilots are trained and awarded their new assignments or will it be phased in gradually;
8. What are the terms of the fence that separate the NWA and Delta pilots;
9. When does the fence come down?

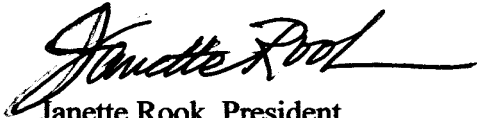
- B. For each of the following items, we request monthly data for Delta as a whole, Northwest as a whole, and each airline domicile by domicile, with Delta and Northwest shown separately, beginning with January 2008, through April 2009. In addition we request your monthly forecast for these items, broken out as above, for the remainder of 2009:
1. Total block hours flown;
  2. Total Pilot block hours flown;
  3. Total Flight Attendant block hours flown;
  4. Total monthly Flight Attendant head count;
  5. Total monthly Flight Attendant overage (number of flight attendants in excess of what is required to cover the flying);
  6. Total monthly ASMs, RPMs, RASM, CASM and passenger yield;
- C. The Company's most recent forward looking statements with the Security Exchange Commission (SEC) and all other SEC filings since the beginning of 2009;
- D. A time-line for all outstanding Federal Aviation Administration required approvals prior to the issuance of a single certificate;
- E. The Company's anticipated use of Foreign National Flight Attendants at both Northwest and Delta, prior to and after the full integration of pilots from Delta and Northwest;
- F. The Company's plans on utilizing additional satellite bases and plans for current satellite bases;
- G. The Company's plan for reduction in seat capacity:
1. Which airline, Delta or Northwest, will experience the greatest reduction;
  2. What aircraft type in both the Delta and Northwest fleet, will experience the greatest reduction;
  3. What will be the total percentage in reduced capacity at both Delta and Northwest, collectively and separately;
  4. What will be the total reduction in seats at both Delta and Northwest, collectively and separately;

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- H. Are there any anticipated reductions in the total number of aircraft in the fleet at both Delta and Northwest within the next two (2) years; does the Company plan on retiring any aircraft or aircraft type and is so, what, if any, type of aircraft does it plan on using to replace the retiring aircraft; where will new aircraft be placed – will they be flown by Pilots and Flight Attendants directly employed by either Northwest and/or Delta or will they be flown by regional carriers (i.e., Compass, Mesaba, Freedom, etc.);
- I. What effect will the departure of Continental Airlines from the Sky Team have on the Company's operation?;
- J. What affect will the new joint venture have on the Company's operation?;
- K. What are the complete cross-fleeting plans for 2009?

I look forward to receiving your response.

Sincerely,



Janette Rook, President  
Northwest Airlines Master Executive Council  
Association of Flight Attendants-CWA

cc: Patricia Friend, AFA-CWA International President  
Ed Gilmartin, AFA-CWA General Counsel  
Michael Becker, NWA COO  
Julie Showers, NWA SVP Inflight Services