



Friday, June 20, 2008

Doug Steenland
Chief Executive Officer
Northwest Airlines, Inc.
2700 Lone Oak Parkway
Eagan, Minnesota 55121-1534

**VIA FIRST CLASS MAIL
VIA REGISTERED MAIL
VIA CERTIFIED MAIL**

**RE: MEMO FROM DOUG STEENLAND TO ALL EMPLOYEES DATED
JUNE 17, 2008**

Dear Mr. Steenland:

I was disappointed to read and learn of your memorandum to employees dated June 17, 2008, without the two of us having had at least a brief conversation before you released it to all the employees. Last year when the two of us met in your office, you committed to more open and greater communications between Northwest management and the leaders of the Flight Attendants union, Association of Flight Attendants-CWA. Clearly, that did not happen in this instance.

We recognize that our industry is in a crisis situation with the price of oil being as expensive as it is today.

We also recognize that a reduction in capacity may be necessary, along with a reduction in our aging aircraft fleet.

Continental Airlines, Inc. recently announced a similar reduction in capacity and aircraft in their fleet.

What was missing, however, in your announcement, (but which was in the Continental Airlines, Inc. announcement), was a reduction in salary and benefits by executive management. The President and Chief Executive Officer of Continental Airlines, Inc., Jeffery Smisek and Larry Kellner, announced that they would forego further compensation for the rest of this year.

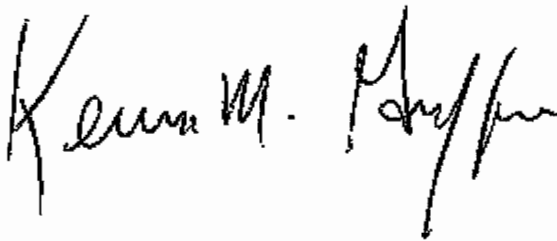
In years past, whenever the executives of Northwest Airlines needed to reduce costs, it was the front line employees who always bore the burden. In case you forgot, we have already incurred a significant reduction in pay and benefits as part of the most recent bankruptcy filing.

I ask that you take the high road, as did Mr. Smisek and Mr. Kellner, and forego your salary for the remainder of the year. This would be an important step in building a renewed unity for all employees of Northwest Airlines, Inc.

Right now, the vast majority of Flight Attendants have no faith that the executives at Northwest Airlines, Inc. will share the pain of these turbulent times in our industry. Instead, most Flight Attendants believe that they will bare the burden alone through potential furloughs. As such, I must remind you that Northwest Airlines is obligated to abide by the provisions of the collective bargaining agreement if furloughs do occur. Some of those provisions include, but not limited to, Section 14 (Reduction in Force and Recall), Section 12 (Filling of Vacancies) and Section 13 (Transfer Expenses).

I hope that in the future, you will remember your commitment to keep the lines of communication open between us.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin M. Griffin". The signature is written in a cursive, somewhat stylized font.

Kevin Griffin
President, Master Executive Council