



July 1, 2009

Mr. Kenneth J. Hylander
Senior Vice President – Corporate Safety, Security & Compliance
Delta Air Lines, Inc.
1020 Delta Blvd.
Department 725
Atlanta, GA 30354-1989

Re: Flight Crew Personnel Advanced Screening System (CrewPASS)

Dear Ken:

As you are aware, the 2007 legislation passed by Congress, "*Implementing Recommendations of the 9/11 Commission Act of 2007*", included a provision for granting flight deck and cabin crewmembers expedited access through security checkpoints into sterile areas of this nation's airports. Since that time, the Transportation Security Administration has been conducting a test program for an Advanced Screening System (CrewPASS) involving pilots and contracting with ARINC (Aeronautical Radio, Inc.) to refine and expand the concept.

In its requirements with ARINC, TSA has called for CrewPASS to verify the identity of crew by use of a biometric. Since early June, ARINC began enrolling pilots and obtaining their fingerprints at BWI, in order to test the capability of CrewPASS to successfully incorporate biometrics and provide a high level of identity assurance.

At this time, ARINC is interested in incorporating cabin crewmembers into CrewPASS and have made attempts to contact NW/DL as a participating carrier in the development of the technology to support an expanded test. In order for this technology to be advanced, the FA database needs to be accessed by ARINC. Such database could be either permanent, temporarily established for test purposes – or a modified Cockpit Access Security System (CASS) originally established to clear pilots of one air carrier to use the flight deck jumpseat of another carrier. This would enable ARINC to transmit a request for clearance through the sterile area for FAs currently employed at NW/DL, as an example.

ARINC has proposed to the TSA a pre-operational exercise to vet any technology issues associated with the introduction of biometrics into the current CASS-only CrewPASS trial. Since the FA population is not currently a part of the CASS program, any participating carrier would need to modify their CASS database applications before Flight Attendants can be added.

Again, ARINC has identified NW/DL as one of the carriers who may be able to quickly accommodate the addition of Flight Attendants into the CrewPASS program. It is

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ARINC's plan to develop a technical team to work cooperatively with the carrier to facilitate software development, test – and subsequently deploy the program.

It is our understanding that NW/DL Flight Operations and Information Technology representatives have been approached by ARINC's Director of Business Development – Information Management, Mr. Tim Ryan, to develop the stated CrewPASS plan, specifically for Flight Attendants. For your reference, his contact number is: 410-266-4856.

The Association of Flight Attendants-CWA heartily endorses the inclusion of Flight Attendants in the expansion of CrewPASS and the obvious benefits to be derived therefrom. In reflecting on the original 2007 legislation calling for the type of demonstration program currently underway with the pilots, the time has come to include FAs who were originally made a part of subject legislation, ensuring we also have the opportunity to be a part of a program serving this nation's security interests.

At this time, we would like to request your cooperation with ARINC by initiating meaningful discussions on how NW/DL can provide a cooperative spirit, in-house expertise and support our corporate philosophy to advance safety/security initiatives to the benefit of our employees as well as customers.

We will look forward to your favorable consideration of this tremendous opportunity to lead the industry with respect to CrewPASS. As you can understand, it is essential to begin to include Flight Attendants into the test program, leading to an eventual fully operational program nationwide. We'll look for NW/DL's leadership in advancing the CrewPASS program.

Sincerely,

Janette Rook
Northwest Airlines Master Executive Council President
Association of Flight Attendants-CWA

Albert Garcia
Northwest Airlines MEC Government Affairs Committee Chair
Association of Flight Attendants-CWA

Jeanne Elliott
Northwest Airlines MEC Air Safety, Health, & Security Committee Chair
Association of Flight Attendants-CWA

cc: Randy Harrison, Managing Director – Corporate Security